

MHHS Qualification Advisory Group (QAG) Headline Report

Issue date: 21/11/2025

Meeting number	QAG 022	Venue	Virtual – MS Teams
Date and time	20 November 2025 10:00-12:00	Classification	Public

Actions

Area	Action Ref	Action	Owner	Due Date	Update
Qualification Wave Progress	QAG22-01	Code Bodies to review if there are any emerging trends on failed tests or learnings through Waves 1 & 2 that can be shared with Wave 3 and 4 PPs	Code Bodies	17/12/25	
Qualification Programme Plan Update	QAG22-02	Code Bodies to carry out risk assessments and outline the impact of PPs that are behind schedule when milestone decisions are presented to QAG for approval	Code Bodies	17/12/25	
Minimum Test Set for UMS	QAG22-03	Code Bodies to review if any updates need to be made to the existing QAD requirements to reflect the update to the MTS for UMS	Code Bodies	17/12/25	

Decisions

Area	Decision Ref	Description	Rationale
Headline Report and Actions	QAG-DEC94	The headline report of the previous meeting on 16 October 2025 was approved	The Chair invited objections to the approval of the document, to which none were received.
BSC Assessment	QAG-DEC95	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the updates made to the BSC Assessment Criteria v5.1	The Chair invited objections to the approval of the document, to which none were received.

Criteria and Test Scenarios			
Qualification Programme Plan Update	QAG-DEC96	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the following milestones that have been redefined in the Programme Plan: • T3-QU-0094/T3-QU-0098/T3-QU-0102 - Qualification Wave 1/2/3 Participants have submitted their initial QAD > <i>Minimum threshold of Qualification</i> Wave 1/2/3 Participants have submitted their initial QAD • T3-QU-0095/T3-QU-0099/T3-QU-0103 - Qualification Wave 1/2/3 Participants to provide status of PIT completion and submit QT Test Plan > <i>Minimum threshold of Qualification</i> Wave 1/2/3 Participants to provide status of PIT completion and submit QT Test Plan • T3-QU-0016/T3-QU-0020/T3-QU-0024 - Qualification Test Plans for Wave 1/2/3 Participants approved > <i>Minimum threshold of Qualification</i> Test Plans for Wave 1/2/3 Participants approved • T3-QU-0096/T3-QU-0100/T3-QU-0104 - Qualification Wave 1/2/3 Participants have submitted PIT Test Completion Report and evidence for QT Entry > <i>Minimum threshold of Qualification</i> Wave 1/2/3 Participants have submitted PIT Test Completion Report and evidence for QT Entry • T3-QU-0027/T3-QU-0033/T3-QU-0038 - Qualification Wave 1/2/3 Participant Test Readiness Confirmed > <i>Minimum threshold of Qualification</i> Wave 1/2/3 Participant Test Readiness Confirmed • T3-QU-0097/T3-QU-0101/T3-QU-0105 - Qualification Wave 1/2/3 Participants have submitted their final QAD > <i>80% of M14 Critical</i> Qualification Wave 1/2/3 Participants have submitted their final QAD • T2-QU-0150/T2-QU-0200/T2-QU-0250 – Qualification Wave 1/2/3 Participants Qualification approved by BSC PAB and REC Manager > <i>All M14 Critical</i> Wave 1/2/3	The Chair invited objections to the approval of the milestones, to which none were received.

		Participants Qualification approved by BSC PAB and REC Manager	
	QAG-DEC97	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the creation of the following milestones in the Programme Plan: T3-QU-0134/T3-QU-0135/T3-QU-0136 - 80% of M14 Critical Qualification Wave 1/2/3 Participants Qualification approved by BSC PAB and REC Manager	The Chair invited objections to the approval of the milestone, to which none were received.

Key Discussion Items

Area	Discussion
Headline Report and Actions	DECISION: The headline report of the previous meeting on 16 October 2025 was approved with objections or comments (QAG-DEC94 – recording timestamp 00:02:51).
Qualification Wave Progress	The Code Bodies provided updates Wave RAG Reporting, Wave 1 and 2 QT Progress, Wave 3 Readiness, Wave 3 and 4 Planning and PPIR for Sandbox. <u>Wave RAG Reporting</u> The Code Bodies reported positive progress across the waves, highlighting that the picture has moved from amber to green over the past five weeks, with risks still being actively managed to maintain the current trajectory. They noted that there is a briefing session on 9 December 2025 for Wave 4 PPs that will provide a refresher on the Qualification requirements and encouraged PPs to bring questions as it is an open forum. <u>Wave 1 and 2 QT Progress</u> They highlighted that both Waves are on track, noting there are a couple PPs behind schedule in each Wave that the Code Bodies are supporting to get back on track. The Supplier Agent Representative queried if any emerging trends on failed tests have been shared with later Waves. The Code Bodies confirmed they maintain a lessons learned document that is updated weekly, however, acknowledged it would be valuable to review if there are any reoccurring failed tests that could be added to the document and shared with Wave 3 and 4 PPs. They also encouraged QAG members to submit any suggestions to their QT analysts if they identify new issues or topics that should be added to the document. ACTION – Code Bodies to review if there are any emerging trends through Waves 1 & 2 that can be shared with Wave 3 and 4 PPs (QAG22-01). <u>Wave 3 Readiness</u>

	The Code Bodies confirmed that Wave 3 readiness is looking positive and highlighted that final PIT completion reports and evidence have been successfully submitted. They reminded QAG that management calls for Wave 3 are now being scheduled and encouraged PPs to reach out if their cadence has not been set up. They confirmed that they are in the process of setting up teams channels for Wave 4 PPs which will be completed before Christmas. <u>Wave 3 and 4 Planning</u> The Code Bodies provided an update on planning and preparation activities for Wave 3 and 4, noting the team is currently conducting resource modelling to ensure the right support and capacity is in place for both Waves, which will be informed by the PPIR responses. They confirmed that their intention is to complete smoke testing for Wave 3 before Christmas to ensure that test execution can commence in the second week of January. They noted that the Wave 4 plan follows a similar model, targeting a March start. <u>PPIR for Sandbox</u> They provided an update on the responses received to the PPIR and noted the responses are informing resource modelling for 2026, ensuring that sufficient technical and support capacity is allocated based on actual PP intent to use the Sandbox test environment. They highlighted that the PPC team has issued targeted communications to those who have not yet submitted their PPIR response, reminding them of their Code obligation to provide this information. They also added that they are piloting a new proforma to verify contact information and environment access details before issuing it to all PPs.
Qualification Progress Update	The Code Bodies provided an update on QAD submissions, Pathways and Wave progress. They highlighted that Wave 4 is a critical phase for the Programme with no margin for delay, noting the briefing session that is due to be held on 9 December 2025 to support PP readiness. The Supplier Agent Representative reiterated the criticality of Wave 4 and queried if the escalation process would be outlined at the briefing session to ensure PPs under the significance and implications of non-compliance. The Code Bodies confirmed the management and escalation framework will be included within the agenda, however, clarified that the tone of the session will remain constructive and forward-looking, focused on helping participants prepare. The Large Supplier Representative queried when the PAB and ISD dates for 2026 will be released. The Code Bodies confirmed they are now available on the MHHS website. The Programme added that the PAB dates have been incorporated into the Non-SIT Supplier & Agent Journey Maps that were included in the Clock on 19 November 2025. They also confirmed that the ISD schedule is yet to be published as they need to go through the consultation and approval process.
BSC Assessment Criteria and Test Scenarios	The Code Bodies sought approval on the update to the BSC Assessment Criteria and Test Scenarios affecting the Advanced Data Service (ADS) role. No questions or comments were received. DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the updates made to the BSC Assessment Criteria v5.1 (QAG-DEC95 – recording timestamp 00:34:32).

Qualification Programme Plan Update	The Programme provided an update on the proposal to redefine and create new milestones in the Programme Plan to more accurately reflect the reporting that is tracking the progress of PPs through the Qualification Waves. They noted that the current milestones are only considered approved once all PPs in a Wave have achieved the milestone, which provides inaccurate view of overall progress. Therefore, they proposed introducing terminology into the milestones that outlines when the '<i>minimum threshold</i>' for test prep milestones and '<i>80% of M14 Critical Qualification Wave Participants</i>' for test execution milestones have been met to ensure that the Programme Plan aligns to actual Wave progress, while transparently flagging any PPs that are behind schedule and requiring support. They highlighted that Wave 4 will not adopt this threshold-based approach due to the criticality to the overall M14 milestone. The Supplier Agent Representative queried whether there would still be a separate milestone to track when 100% of PPs have completed a milestone to ensure transparency and accountability. The Programme confirmed that this will be tracked through the T2 milestone at the end of each Wave to maintain visibility of PPs falling behind schedule and ensure the appropriate escalation activities are put in place. - The Chair suggested that when the T3 milestones are presented to QAG for approval, an update should be provided on the T2 milestone to track the overall progress, as well as a risk assessment outlining the impact of any PPs that have not yet met the milestone, notably the overall risk to M14. ACTION – Code Bodies to carry out risk assessments and outline the impact of PPs that are behind schedule when milestone decisions are presented to QAG for approval (QAG22-02). DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the following milestones that have been redefined in the Programme Plan: T3-QU-0094/T3-QU-0098/T3-QU-0102 - Qualification Wave 1/2/3 Participants have submitted their initial QAD > <i>Minimum threshold of Qualification Wave 1/2/3 Participants have submitted their initial QAD</i> T3-QU-0095/T3-QU-0099/T3-QU-0103 - Qualification Wave 1/2/3 Participants to provide status of PIT completion and submit QT Test Plan > <i>Minimum threshold of Qualification Wave 1/2/3 Participants to provide status of PIT completion and submit QT Test Plan</i> T3-QU-0016/T3-QU-0020/T3-QU-0024 - Qualification Test Plans for Wave 1/2/3 Participants approved > <i>Minimum threshold of Qualification Test Plans for Wave 1/2/3 Participants approved</i> T3-QU-0096/T3-QU-0100/T3-QU-0104 - Qualification Wave 1/2/3 Participants have submitted PIT Test Completion Report and evidence for QT Entry > <i>Minimum threshold of Qualification Wave 1/2/3 Participants have submitted PIT Test Completion Report and evidence for QT Entry</i> T3-QU-0027/T3-QU-0033/T3-QU-0038 - Qualification Wave 1/2/3 Participant Test Readiness Confirmed > <i>Minimum threshold of Qualification Wave 1/2/3 Participant Test Readiness Confirmed</i> T3-QU-0097/T3-QU-0101/T3-QU-0105 - Qualification Wave 1/2/3 Participants have submitted their final QAD > <i>80% of M14 Critical Qualification Wave 1/2/3 Participants have submitted their final QAD</i> T2-QU-0150/T2-QU-0200/T2-QU-0250 – Qualification Wave 1/2/3 Participants Qualification approved by BSC PAB and REC Manager > <i>All M14 Critical Wave 1/2/3 Participants Qualification approved by BSC PAB and REC Manager</i> (QAG-DEC96 – recording timestamp 00:47:40).
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	DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the creation of the following milestones in the Programme Plan: T3-QU-0134/T3-QU-0135/T3-QU-0136 - 80% of M14 Critical Qualification Wave 1/2/3 Participants Qualification approved by BSC PAB and REC Manager (QAG-DEC97 – recording timestamp 00:47:40).
DIP Onboarding Update	The DIP Manager provided an update on the progress of DIP Onboarding. They provided an update on the risk captured at QWG around the Wave 4 PPs that are of Red RAG status due to delayed proforma submissions and noted they are being actively engaged by the Code Bodies to ensure they are submitted, and timelines are recovered. They highlighted that a fix is due to be implemented in the DIP production environment to resolve the current issues with reporting functionality and stated that the release note would provide further information.
Minimum Test Set for UMS	The Code Bodies provided an update on the Supplier Minimum Test Set (MTS) with UMS, noting there are five additional QTF tests for inclusion within the MTS. They acknowledged the need to update the RTTM to ensure the additional tests are accurately reflected. The Supplier Agent Representative queried if QAD submissions need to be reviewed to ensure they correctly identify a Suppliers intent to operate in the unmetered market segment. The Code Bodies confirmed there is no intention to change the existing QAD requirements at this stage but confirmed they will review if any additional updates are required. ACTION – Code Bodies to review if any updates need to be made to the existing QAD requirements to reflect the update to the MTS for UMS (QAG22-03).
Programme Milestones related to QAG	The Programme Milestones related to QAG were taken as read. No questions or comments were raised.
Top Programme Risks Related to QAG	The Programme ran through the risks related to QAG as read. No questions or comments were raised.
AOB	No AOB was raised.
Summary and Next Steps	The Secretariat ran through the decisions and actions captured from the meeting. No questions or comments were raised.

Date of next meeting: Wednesday 17 December 2025

Attendees

Chair

Smitha Pichrikat

MHHS SRO/Chair

Industry Representatives

Andrew Wallace

RECCo Representative (as Qualification Agent)

Jessica Davis

DIP Manager

Helen Clarke

Supplier Agent Representative (Independent)

Benjamin Gilbert

Elxon Representative (as Qualification Agent)

Kerry O'Donnell (alternate for Rachel Stringfellow)

Medium Supplier Representative

Graham Wood

Large Supplier Representative

Erik Baguzis

iDNO Representative

Gareth Evans

I&C Supplier Representative

Clare Hannah

Supplier Agent Representative

MHHS IM

Katie Dyson

PMO

Jason Brogden

Programme Industry SME

Dominic Mooney

SIT Manager

Francesca Drew

PPC

Adrian Ackroyd

Client Test Programme Manager

Will Rosson

PMO Planning Lead

Other Attendees

Sinead Quinn

Ofgem

Liam Evans

IPA

Joe Ashworth

IPA

Carlota Soumah Fernandez

REC Qualification Team

David Moss

Elxon QT Manager

Devon Leslie

Elxon Qualification Team (CGI)

Nazifa Begum

Elxon Qualification Team

George Player

Elxon Qualification Team

Apologies

Seat vacant

Small Supplier Representative

Sarah Ross

Elxon Qualification Team

Andy MacFaul

Ofgem

Rachel Stringfellow

Medium Supplier Representative

